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LONDON

5 NOVEMBER 2019

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Contents

Messages of Support	7
CEO's Welcome	10
CBHUK Activity 2018/19 (1440H)	12
The Late Lord Adam Patel	21
The Hajj Awards 2019	33
Awards Process & Judges	35
Award Categories & Finalists	41
Directory: Umrah Tour Operators	47
Directory: Hajj Tour Operators	55





CLARENCE HOUSE



"If there is much misunderstanding in the West about the nature of Islam, there is also much ignorance about the debt our own culture and civilisation owe to the Islamic world. It is a failure, which stems, I think, from the straight-jacket of history, which we have inherited. The medieval Islamic world, from central Asia to the shores of the Atlantic, was a world where scholars and men of learning flourished.

But because we have tended to see Islam as the enemy of the West, as an alien culture, society, and system of belief, we have tended to ignore or erase its great relevance to our own history."

A handwritten signature in black ink, which appears to be 'Charles'.

His Royal Highness Prince Charles

Yasmin Qureshi MP



HOUSE OF COMMONS



All-Party
Parliamentary Group
on Hajj & Umrah

A very warm welcome to all our guests to London this evening. It gives me immense pleasure, on behalf of the APPG on Hajj & Umrah to be supporting our Secretariat CBHUK at the Hajj Awards 2019.

During the last pilgrimage season 1440H, I was honoured to lead a delegation from the All-Party Parliamentary Group on Hajj & Umrah and to visit the Kingdom of Saudi Arabia where we with the Vice Ministers of Hajj & Umrah and learn so much on how they are developing services for pilgrims.

Following the success of last year's event, I had the opportunity to hand-deliver and present the "Best Technology in Hajj Award" to H.E Dr Hussain Al Sharif at a reception held at the British Consulate-General in Jeddah marking a milestone in establishing relations with the Hajj Ministry.

During the course of the year, we have supported the Secretariat as they delivered pre Hajj & Umrah educational seminars and clinics into our communities and in particular the Hajj Health & Safety Awareness campaign it ran in partnership with Licensed Hajj Organisers. Engaging and working with the trade is paramount to the success of our work in delivering a message which protects consumers.

We must also commend the hard work and time spent by Professor Sean McLoughin from the University of Leeds to publish the 1st independent report on the UK Hajj Sector which was launched ahead of Hajj 2019 at the APPG meeting Parliament. This report will be a great resource to us in developing a road map to tackling issues which affect our constituents so that they get a better Hajj & Umrah experience.

Finally I would like to wish all the finalist the very best in tonight's ceremony.

Yasmin Qureshi MP

Shadow Justice Minister

Chair, All-Party-Parliamentary Group on Hajj & Umrah



Message of Support



It is such an honor and a privilege to support and reinforce for the fourth consecutive year, our commitment to the British Hajj Community through the Council of British Hajj UK (CBHUK).

We at Saudi Arabian Airlines (SAUDIA) the national flag carrier of the Kingdom of Saudi Arabia, provide a direct route to the cradle of Islam. We enable a seamless air link, with the finest level of services in the skies, to transport pilgrims to and from the home of the two holiest sites in the Islamic world.

With daily flights from Heathrow to Jeddah and Riyadh, and flying 5 times weekly from Manchester to Jeddah, Hajjis have more options from which gateway to fly from, at their convenience.

SAUDIA has been continuously serving the British community in the United Kingdom for more than five decades.

This year we will be cementing our support to CBHUK in their celebration of the community, by proudly being Headline sponsors of the Hajj Awards.

It will be our fourth year partnering in the Excellence Award; but whilst our relationship with CBHUK may be young, CBHUK, still after 13 years, continues going strong to work tirelessly providing invaluable support to our pilgrims. May Allah continue to bless you and all the work that you do.

Mr Sultan Otaify

Country Manager, UK & Ireland
Saudia

CEO's Message



In the name of Allah (God), Most Gracious, Most Merciful,

It gives me great pleasure to welcome you all to the Hajj Awards 2019 where we celebrate success and reward excellence and to report back on the activities of the last pilgrimage season of 1440H.

The season started early for us just as we completed the Hajj Awards 2018, we were invited to hand deliver the award won by the Ministry of Hajj & Umrah and we took the opportunity to raise our profile in the Kingdom of Saudi Arabia taking along with us representative from the All-Party Parliamentary Group on Hajj & Umrah.

We were honoured to host the Makkah Chamber of Commerce delegation at a reception in the House of Lords which resulted in a historic MoU signing in the holy city of Makkah between CBHUK and the National Committee for Hajj & Umrah in Saudi Arabia. We had the honour to accompany Mr Seif Usher the British Consul-General to meet with the Minister of Hajj & Umrah Dr Mohammed Saleh Benten and Vice Minister Dr Abdulfattah Mashat where I presented our appreciation award to them.

Our work with the British Consulate Jeddah continues. We helped facilitate the launch of the Consulates Hajj advice at the APPG meeting before Ramadan and arranged meetings with Saudia and British Airways to distribute flyers to pilgrims at check in. We spent a day during Hajj visiting the British Hajj camps, engaging with British pilgrims and groups in raising awareness should they require any assistance.

We would like to thank Al-Hijaz Tours and Travels Ltd and Penny Appeal and supporting partners for supporting our Hajj Roadshows and to the speakers and trainers who delivered the sessions. We will continue our work in educating pilgrims so that they get the best possible experience from Hajj & Umrah.

I pray tribute to my mentor the late Lord Adam Patel of Blackburn who sadly passed away in Ramadan this year after battling a terminal illness. He gave me the support to launch CBHUK back in 2006 and became our founding Patron. His legacy lives on through our work in supporting British pilgrims. May the Almighty bless his soul.

CBHUK was invited as community partner for the Hajj research by Prof. Seán Mcloughlin at the University of Leeds. Following a series of community consultations, the first Independent Report on the UK Hajj sector was launched at our APPG meeting ahead of Hajj 2019.

I hope this report acts as a reference tool for anyone wanting to engage with the UK Hajj & Umrah sector in identifying key stakeholders and recommendations which helps in establishing a consensus and unity. Ahead of Hajj, CBHUK and Licensed Hajj Organisers teamed up to deliver a Hajj Awareness Campaign the first step towards collaboration.

During Hajj we were on the ground to provide support to British pilgrims and tour operators. During Hajj, I had the pleasure of attending the 44th Grand Hajj Symposium organised by the Ministry of Hajj & Umrah held at the Makkah Hilton Convention. I was impressed in the way in which it sought to highlight the lessons from Hajj in Peace, Co-existence & Tolerance - Something every Hajji can take back to his/her country.

I saw first hand the implementation of the Smart Hajj Tech being trialled for 2019 and soon to be introduced the new Maqam online booking system for the new Umrah season which will bring about a B2C model in booking a pilgrimage package. We commend the efforts of the Kingdom in developing and delivering services for pilgrims.

Two volunteers were deployed from CBHUK to Hajj 2019 to support British pilgrims including myself and we are grateful to Dome Tours International for hosting us and everyone who supported us once we were out there. Through our partnership with LHO and through the use of technology we kept tour groups updated and provided live information as and when it was required.

We would like to thank Dr Imran Zia (Group Doctor for Al Hidaayah Travel) for once again acting as our Doctor on Call. His experience and services were invaluable in providing support for pilgrims. For other medical assistance pilgrims were sign posted to local Saudi Pharmacies, Health Centres, Clinics and to volunteer doctors from the BHD. We have documented the key highlights of our work in this souvenir brochure to give you a snapshot of the last season.

We will continue to build partnerships in the UK and Saudi Arabia that will ultimately benefit British pilgrims.

Please do follow us on social media for daily updates and visit our website at www.cbhuk.org and www.thehajjaways.com.

Finally, I would like to thank our Parliamentarians, Well-wishers, Sponsors, Partners and the CBHUK volunteers for their continued support.

Best wishes to all the finalists at the Hajj Awards 2019.

Rashid Mogradia

Founder & CEO, CBHUK

Secretariat, APPG on Hajj & Umrah

British Delegation praises help for pilgrims

British Consul General Seif Usher hosted a UK All-Party Parliamentary Group on Hajj and Umrah at the British Consulate in Jeddah.

At a reception to welcome the group on Sunday, Usher said that the British government was committed to providing the best possible consular service to pilgrims visiting Saudi Arabia each year.

"The British consular team works year round to ensure that British pilgrims have a peaceful and trouble-free pilgrimage," he said.

The parliamentary group was led by MP Yasmin Qureshi and Lord Hussain.

Usher also extended a welcome to the Deputy Minister of Hajj and Umrah for Hajj Affairs Dr. Hussein Al-Sharif.



From Left: Seif Usher, British Consul-General; Deputy Minister of Hajj and Umrah, Dr. Hussein Al-Sharif; Yasmin Qureshi MP Chair of the APPG on Hajj & Umrah, Rashid Mogradia, CEO of CBHUK, and Lord Qurban Hussain, Vice Chair of the APPG; during the event in Jeddah.



02.12.2018

"I would like to take this opportunity to thank Rashid Mogradia, CEO of the Council of British Hajjis, and all the other organisations and tour operators for their efforts to support British pilgrims," the envoy said.

Qureshi said: "I would like to thank Seif Usher for hosting the cross-party group in Jeddah. It is important that we understand the issues facing British pilgrims on the ground when they are on Hajj and Umrah, and work closely with the British consulate and the Ministry of Hajj and Umrah to address any issues so that people have a positive (pilgrimage) experience."

Hussain highlighted the challenges, such as travel fraud, facing the UK Hajj and Umrah industry. He welcomed advances in technology to help pilgrims in line with the Kingdom's Vision 2030 reforms.

Rashid Mogradia, CEO of the Council of British Hajjis, highlighted the work of the charity and the parliamentary group in educating pilgrims when booking a pilgrimage package.

Recent annual Hajj awards held at the Intercontinental Park Lane London have brought a positive outlook to the Hajj and Umrah sector, he said. Al-Sharif accepted the award for the Ministry's eHajj system. The British consulate in Jeddah collected the best UK public sector award for services to British pilgrims.



Scan Code to view online or visit <https://www.arabnews.com/node/1415071/saudi-arabia>

British Muslim Awards: WINNER 2019



The Council of British Hajjis (CBHUK), won the “Social Inclusion Group of the year” 2019



19.02.2019

CBHUK was truly honoured to be recognised amongst the best of British Muslim organisations and delighted to win this prestigious award for the 2nd year running. Our thanks and appreciation goes out to everyone who nominated and voted for us, and a special thanks and appreciation goes out to our selfless volunteers who make it happen.

Hajj is a real example of how over 2 million people from over 150 countries and different walks of life descend on the holy city of Makkah for pilgrimage, creating a hub for social integration and learning, something which they can then take back to their own communities and deliver a message of social cohesion and peace.

APPG on Hajj & Umrah



The APPG on Hajj & Umrah met in January 2019 with representatives from the Civil Aviation Authority, City of London Police, Birmingham Trading Standards, Scottish Police Muslim Association, Licensed Hajj & Umrah tour operators to come together to start to tackle the issues around fraud within the sector.



16.01.2019 - APPG meets key stakeholders to map out plan of action for 2019

13.03.2019 - APPG AGM and meeting. University of Leeds report on the UK Hajj sector identified as a key resource which will assist the group to stratigise its business.

09.04.2019 - APPG Secretarat hosts the Makkah Chamber of Commerce Delegation in House of Lords

24.04.2019 - APPG hosts British Consul-General and Consulate team from Jeddah.
FCO Hajj Advice 2019 campaign launched

19.06.2019 - First Independent Report on the UK Hajj Sector launched by University of Leeds
at the APPG Meeting.



Above - 24.04.2019 APPG Meeting on the occasion of the visit by HMCg Seif Usher

Below - 13.03.2019 APPG AGM with Stakeholders





APPG on Hajj & Umrah Hosts Makkah Chamber



Lord Qurban Hussain on behalf of the All-Party Parliamentary Group on Hajj & Umrah hosted the Makkah Chamber of Commerce Delegation of over 40 diverse businesses from Makkah, Saudi Arabia at a private reception in the House of Lords.

Mr Hisham Kaaki Chairman of the Makkah Chamber thanked the APPG for hosting the delegation. He said “We have come from Saudi Arabia, the city of Makkah and the heart of the Muslim World where over a billion Muslims from around the world seek to visit and perform Hajj & Umrah. One of Saudi Arabia’s top policy objectives embodied in the 2030 vision is to increase the number of pilgrims, improve the quality of services and enrich their (pilgrimage) experience by launching strategic and private initiatives offering promising investment opportunities in many sectors”.

Mr Marwan Shaaban, Vice Chairman of the Makkah Chamber and Chairman of the National Committee for Hajj & Umrah said “The increase in the number of pilgrims offers a promising opportunity for investors. We would like to work with the APPG on Hajj & Umrah in ensuring the highest level of service for pilgrims is delivered”. He invited the APPG to visit Makkah to start cooperation and planning for Hajj.



Scan Code to read the full press release
or visit www.appghajjumrah.org



05.04.2019

Raising our Profile Internationally



01.04.2019

Our CEO Mr Rashid Mogradia was interviewed by Mr Mohammed Shafiq for the One to One Interview for Iqra TV (English) which was broadcast in the Middle East during Ramadan 2019.



When it comes to Hajj & Umrah, there's not many International media who haven't interviewed us for commentary on this subject.

Rashid is well versed to speak and give a balanced and informed facts in the subject of Hajj & Umrah.

Whether its Sky News, BBC, ITV, Arab News, Saudi Gazette or Islam Channel, you are sure to find articles and news stories on our work and affiliated partners and organisations we work with.



Scan Code to watch the video
or search on Youtube.com



First Independent Report on Hajj



In 2019, supported by funding from the LSSI/ ESRC Impact Acceleration Account, Prof. Seán McLoughlin from the University of Leeds launched the first independent report – Mapping the UK's Hajj Sector: Moving towards communication and consensus (2019) – on the UK Hajj Sector at British Parliament during a meeting of the All-Party Parliamentary Group (APPG) on Hajj and Umrah.

In collaboration with the Council of British Hajjis (CBHUK), which serves as the Secretariat for the APPG, during March 2019 the project team convened three regional stakeholder consultation events with Muslim organisations, licensed Hajj organisers and UK governance authorities.

The report also draws upon more than 30 hours of in-depth interviews conducted with key stakeholders, including UK tour operators and guides, pilgrim welfare organisations, government officials, trading standards officers, as well as the Civil Aviation Authority, since 2011.



Ministry of Hajj & Umrah



As secretariat of the APPG on Hajj & Umrah, we had the pleasure to accompany HMG Mr Seif Usher to meet with the Minister for Hajj & Umrah HE Dr Mohammed Saleh Benten and Vice-Minister for Hajj & Umrah Dr Abdulfattah S. Mashat.

We presented our appreciation award to the minister for services deliberated to British pilgrims.



The late Lord Adam Patel

(7 June 1940 – 29 May 2019)

Obituary by Rashid Mogradia

Founder & CEO, CBHUK

Saddened by the passing away of my dear friend and mentor Lord Adam Patel of Blackburn earlier today during the blessed month of Ramadan 1440H.

A formidable businessman and a community champion who was humble, loving and caring and above all a selfless individual who put others first.

Many in his inner circle referred to him as LP, for me he was Adam Mama (Uncle in Gujarati) and he liked that, it was more fitting of my relationship with him of not just a politician but that of a family member.

I first saw him action when he rallied for Labour in my hometown of Bolton at the 2001 General Election. It wasn't until 2005 I actually met him in person during my first Hajj in Mina when I visited him in the British Hajj Delegation camp. I was fascinated with the support our Government was providing and impressed how someone like Adam Mama (an elder from our British Muslim Indian Gujarati Community) was leading a delegation of volunteer doctors and consular officials.

In late 2006 I met him again at an MCB Health at Hajj event in London and we struck up a conversation of relaying the technical health advice into the public domain. Within a few weeks Council of British Hajjis was born and we delivered our first Health at Hajj educational event with his support and that of our local Imam Rashid Ali, Dr Mo Jiva, local councillors and the then local MP Dr Brian Iddon.

For over a decade he was always there for me to offer guidance and steer and was passionate in serving British pilgrims. Every time I visited him in London either in Parliament or at his home he would make sure I had eaten or at least had a cup of desi chai before I left, such was his and his family's hospitality.

Sadly he fell ill in 2016 and I remember vividly visiting him in hospital, unable to converse he greeted me with his signature smile as he had done on many occasions before. He was truly a gentleman who made you feel as though you were his best friend.

He leaves behind a lovely family and a legacy of projects (not least with CBHUK) which will continue to act as a continuous reward (Sadqa Jaaria) for him, God willing.

I pray Allah Almighty blesses his soul, elevates his status and grants him Jannatul Firdaus, Ameen.

Rest in Peace dear friend, forever in my duas.

Rashid

In Memory of Lord Patel

I am saddened to hear of the passing away of Lord Patel, May Allah SWT bless his soul in this blissful month.

As a minister of Hajj in Saudi Arabia, I had the opportunity to work with Lord Patel who used to head the British Hajj Delegation for many years. He was always well informed, dedicated to the wellbeing of his hajjis, aware of the magnitude of organizing the mass movement of hajjis and ready to share in finding solutions to logistical needs.

Beyond Hajj, the story of Lord Patel rise from an accountant to the House of Lords, was a story of discipline, hardwork and clear vision that resulted in his admirable accomplishments and success.

A distinguished British citizen he was, but never shy to stress diversity, he kept to his traditional dress even in the House of Lords.

He will be missed.

Iyad Ameen Madani

Madinah Al Munawwarah, KSA

Thursday 30th May 2019
25th Ramadan 1440H

This letter was first published on www.CBHUK.org

CBHUK
The Council of British Hajjis



Historic MoU Signed



A historic Memorandum of Understanding signing took place between the Council of British Hajjis (CBHUK) and the National Committee for Hajj & Umrah (Saudi Arabia) for mutual cooperation on Hajj & Umrah matters at the Makkah Chamber of Commerce headquarters in the holy city of Makkah, Saudi Arabia in the presence of HM Consul-General Mr Seif Usher and Chairman of the Makkah Chamber of Commerce H.E. Hisham Kaaki.



In harmony with vision 2030



**subsidizing private
sectors**



**Perfect time to
invest in Makkah**



**high number of visitors
from all over the world**



**Target different market
segments in one place**



**Stable and healthy
environment**



**Alongside with the
change in policies**



**Facilitation process for
international investors**



**Entering the
market**

CBHUK in Saudi Arabia



16.04.2019

Our CEO was invited by the Ministry of Hajj & Umrah at their Makkah H.Q. A good productive discussion and tour by Ahmed Alabbasi where our CEO was gifted a piece of Kaaba Kiswa.



11.04.2019

An APPG Hajj & Umrah delegation led by CBHUK had the pleasure of attending the Queen's Birthday Party hosted by the British Consul-General in Jeddah. It was a good opportunity to raise the profile of our work in the Kingdom of Saudi Arabia. Thank you to HMCG Seif Usher and his team for the hospitality.



14.05.2019

L-R: Prof Ramze Alzahrani, Dr Meraj Mirza, Rashid Mogradia, HMCG Seif Usher and Dr Mohammed Mirza at the British Consulate's first Iftar held at the Makkah Hilton Convention (Ramadan 2019).



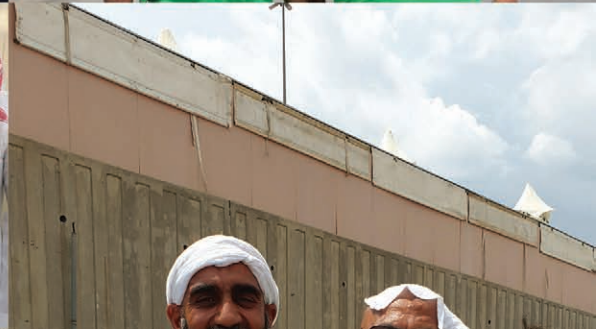
British Ambassador to Saudi Arabia Simon Collis at the Iftar event in Makkah pictured with our CEO.



Our CEO with the CEO and team from Hadiyah Charity at the Hajj & Umrah Expo Jeddah.

L-R: Wajdi Al Magrabi (CEO Strategic Expert Consulting), Rashid Mogradia (CEO, CBHUK) and Dr Talal Magrabi (Deputy CEO of Wadi Makkah)

Hajj 2019: Highlights







14.05.2019

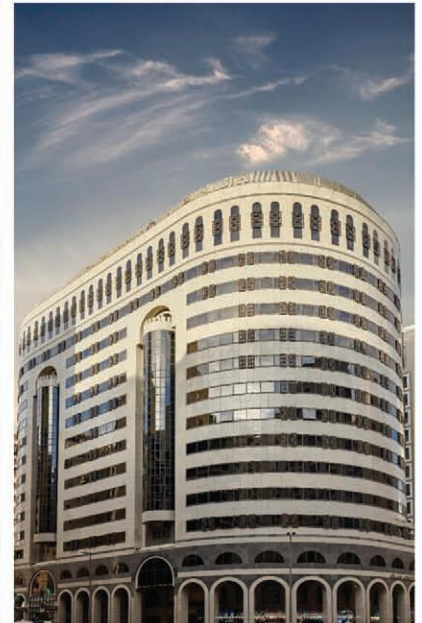
APPG on Hajj & Umrah Chair Yasmin Qureshi MP and Rashid Mogradia met with the Minister for Hajj & Umrah and Vice-Minister Dr Abdulfattah Mashat and Deputy Minister Dr Abdul Aziz Wazzan at the Hajj Symposium Makkah.





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Hajj Awareness Campaign 2019

Hajj Fraud Alert

A series of WhatsApp Text Messages and Social Media posts are being shared luring people into buying a discounted Hajj Packages due to last minute cancellations or someone falling ill who can no longer travel.
Exercise Caution!

Licensed Agent
ALWAYS Book with a Ministry of Hajj Licensed Company
Check www.licensedhajjorganisers.com

ATOL Protected
CHECK the agent has a valid Air Traffic Organisers License and you are issued an ATOL certificate.
Check online: www.caa.co.uk

Pilgrim Support
You can also call the Hajj Support Helpline (UK Only) on **0845 833 4145** (service run by CBHUK)
Email: info@cbhuk.org
Send enquiry via Twitter or Facebook: @cbhuk
Visit: www.cbhuk.org

If you have been a victim of Fraud, Report it to the Police & Action Fraud: 0300 123 2040
Don't Lose Your Hajj! Always Book with Licensed Agents

Hajj Safety Awareness Campaign
Working in Partnership

CBHUK The Council of British Hajj
LHO Licensed Hajj Organiser

CBHUK
The Council of British Hajj

Support for UK Hajjis 2019

2 Aug - 17 Aug 2019
Makkah / Madinah

Helpline Number
056 742 8041

UK Hajj Doctor on Call
056 479 0877

@cbhuk

Hajj 2019 Support

for British Pilgrims

A dedicated Hajj team from CBHUK are on the ground providing support to British pilgrims and to assist tour groups.
Contact the team for help or advice on:
Telephone: 056 742 8041 (Within KSA)
WhatsApp/International: +966 56 742 8041

Hajj Safety Awareness Campaign
Working in Partnership

CBHUK The Council of British Hajj
LHO Licensed Hajj Organiser

Don't lose your Hajj!

Hajj Fraud

Is your operator legit?

Will you get a Hajj Visa? **VISA DENIED**

Is your agent licensed?

Is your Hajj money safe?

Ensure your Hajj agent is ATOL Protected & Approved by the Ministry of Hajj
Don't put your Hajj at risk, contact your agent today!

Hajj Safety Awareness Campaign
Working in Partnership

CBHUK The Council of British Hajj
LHO Licensed Hajj Organiser

Health Advice for Hajj 2019

Visit Your Doctor
Visit your Doctor (GP) early if you have any health issues as they are best placed to assess your requirements.

Immunisation
Make sure your jabs are all up to date. Meningitis ACWY vaccination & certificate is a mandatory requirement for British pilgrims visiting Saudi Arabia for Hajj & Umrah.

Medication
If you take regular medication, check with your doctor for availability whilst in Saudi Arabia and take extra supply in case of delays. Some drugs are banned in KSA, so check before travel and take a doctors letter with you.

Access to Healthcare and Medication is FREE for Hajj & Umrah pilgrims in Saudi Arabia at Saudi Ministry of Health Clinics & Hospitals. Private Health Centres will charge.

Hajj Safety Awareness Campaign
Working in Partnership

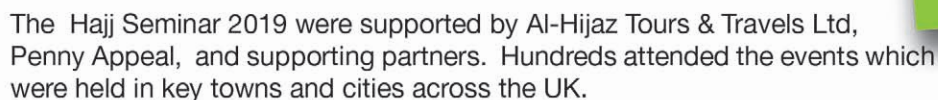
CBHUK The Council of British Hajj
LHO Licensed Hajj Organiser



18.07.2019 - 17.08.2019

Hajj Safety Awareness Campaign 2019

Hajj 2019 saw the first real joint effort between CBHUK and LHO. A series of key messages and support numbers were shared via WhatsApp and Social Media raising awareness amongst pilgrims and tour operators.



15.06.2018 - 21.07.2018





Best Location Distance By Walking



**BOSPHORUS
HOTELS**
• Madinah •

2019

4.0
OUT OF 5

Hotels.com

2019

5.0/5
Outstanding

Expedia.co

2019

8.9
TRIPADVISOR

tripadvisor

2017

8.9
BOOKING.COM

Booking.com

CRISTAL



AWARDS PROCESS & JUDGES

The Hajj Awards 2019

The 4th Annual Hajj Awards is being hosted by CBHUK a Multi-Award winning UK Charity with a proven track record and the Secretariat to the All-Party Parliamentary Group on Hajj & Umrah.

Each year the awards has gone a rigorous overhaul to ensure transparency, integrity and value through critique, feedback and evaluation with stakeholders.

This year we introduced a new process of nominations, public voting and interviews to critique the finalists.

The Hajj Awards is a prestigious sought after recognition with leading global brands fighting for that number 1 spot. Award categories have been ratified, new categories introduced and some removed based on feedback to reflect the diverse range of stakeholders serving the UK Hajj & Umrah sector.

With over 15,000 votes having being cast from the UK and right across the globe, it illustrates the level of interest and desire for recognition and increased competition amongst the service providers.

We have been honoured this year with a great line up of Judges who joined our panel to bring their expertise and critique to the Judging process and to whom we thank for their time and support.

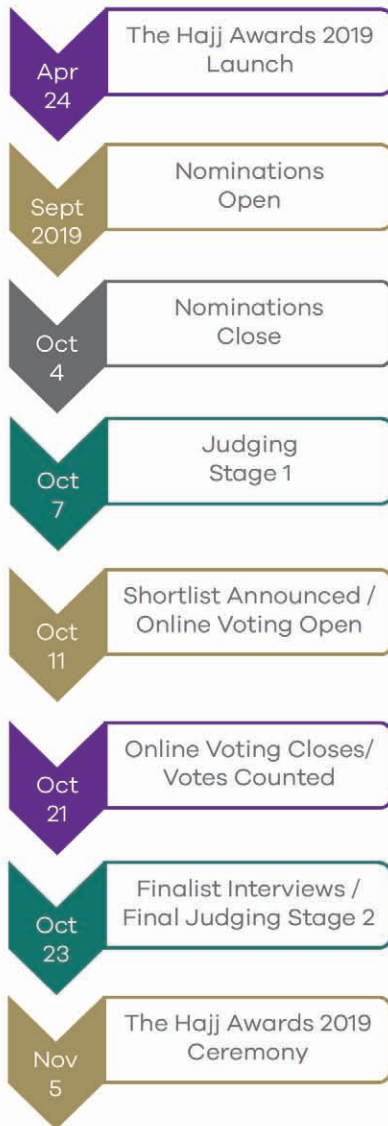
Thank you to everyone for their support in running the judging process and to our sponsors and partners for allowing us to realise our vision and without whom this event would not be possible - Thank you!

Good Luck to all the Finalists!

The Hajj Awards Team

Celebrating Success, Rewarding Excellence!

Timeline



The Judging Panel



RASHID MOHAMMED I. MOGRADIA

Convener of Judges

Rashid is the founder & CEO of CBHUK - a national award-winning charity he founded in 2006 and which continues to work at grass roots in the United Kingdom and Saudi Arabia in supporting British Muslims embarking on the pilgrimage to Makkah to perform Hajj & Umrah. He co-founded the All-Party Parliamentary Group on Hajj & Umrah and was listed as a 'Trailblazer' in the 2018 Muslim Power 100 List.



BARONESS UDDIN

Baroness Uddin is a life peer and community activist of Bangladeshi descent, being the first Muslim and second Asian woman to sit in the Parliament of the United Kingdom.

In 2009 she was included on the Guardian's Muslim Women Power List for Britain. Uddin is the vice-Chair of the All-Party Parliamentary Group on Hajj & Umrah.



IMRAN HUSSAIN MP

Imran Hussain is the Member of Parliament (MP) for Bradford East in the 2015 general election, and re-elected in 2017.

In 2016, Hussain was appointed Shadow Minister of State for International Development by Jeremy Corbyn.

In 2017, he was appointed Shadow Minister of State for Justice and is the Vice-Chair of the All-Party Parliamentary Group on Hajj & Umrah.



LORD QURBAN HUSSAIN

Baron Hussain of Luton is a politician and life peer and member of the House of Lords. He is also the Vice-Chair of the All-Party Parliamentary Group on Hajj & Umrah.

The Judges



DR AHMAD M. MAKHDOOM

Dr Makhdoom is the Regional Director at Muslim World League London Office (MWLLO) for over 10 years. Under his leadership, the MWLLO works towards serving the community and initiating constructive dialogue with various faith groups in the UK focusing on points of agreement. MWLLO is also engaged in forging unity among the Muslims. It respects other faiths and social groups by building bridges of understanding. He is highly knowledgeable in his field of business and, at the same time, is capable of quickly understanding his clients' business models.



NADEEM QURESHI

Nadeem is the founder and CEO of Usoft Solutions and the founder of USI Money a fintech payment services provider based in the UK.

A formidable figure and entrepreneur, Nadeem is a key figure within the Hajj & Umrah industry as well as the tech world with over 20 years experience.



RABIA BHATTI

Rabia Bhatti is an International Government Consultant specialising in strategy, engagement and communications.

Rabia is also a Governor for the Buckinghamshire College Group, Panel Member of the Buckinghamshire Grants Panel and a Regional Board Member for 'Remembering Srebrenica' Formerly one of the youngest elected female politicians in the UK, Rabia is a regular contributor on both TV and Press media.



ASMA ALI

Asma Ali is a Data Protection Officer & Solicitor with Police Scotland. She is the former Chair of the Scottish Police Muslim Association (SPMA).

Asma has worked in the Scottish community for over 20 years on a range of projects promoting community cohesion and unity amongst different faith groups.

She was nominated in 2018 as British Muslim female of the year and has also won a number of awards nationally including an Ethnic Minority Impact Award for empowering Women in 2017.

The Judging Panel



Dr. HINA J. SHAHID

Hina is Chairperson of the Muslim Doctors Association and a GP with a portfolio career in public health, medical education and social research. She has led on a number of health promotion initiatives in the British Muslim community including pre-Hajj health checks. She is a consultant to several national and international academic, professional and third sector organisations on training and policy in health, education and inclusion.



PROF. SEAN McLOUGHLIN

Seán is Professor of the Anthropology of Islam at the University of Leeds. His research on the dynamics of Muslim communities in Britain has been supported by the AHRC, the British Academy and the ESRC. Seán is the author of the first independent report on the way that Hajj-going is organised in the UK. He is a former Chair and Co-Convenor of the Muslims in Britain Research Network. He is the current General Secretary of the British Association for Islamic Studies.



IMRAN WARIS JP

Imran Waris is a Director of Pak Travels Ltd, a family-run business in Birmingham, which has been successfully operating in the leisure and corporate travel market for over 50 years and having a key role in the Hajj and Umrah sector.

After graduating, he worked in the UK and abroad for a variety of organisations ranging from multi-nationals to his own entrepreneurial start-up in Spain, where he lived for three years.

Imran has played an active role with several charities including Sahara for Life, Birmingham Children's Hospital and the Acorns Children's Hospice, ranging from organising fundraising events to having a seat on the Board of Trustees. He holds an MBA from the University of Nottingham Business School and is a magistrate on the Birmingham Bench.



STEPHEN HEAD

Stephen Head recently retired from Virgin Money where he was Chief Security Officer, his role included responsibility for all Cyber and Information security, as well as for Physical, Executive and Intellectual Property Security.

Prior to this Stephen was the Commander at the City of London Police where he was the first police officer to be appointed as National Coordinator for Economic Crimes with the national responsibility for coordinating the country's combined approach to combatting Economic Crime. During this time he became internationally recognised as one of the nation's top experts in this field.

He is a graduate of the FBI's National Academy at Quantico and has a degree in Criminology from Cambridge University.

The Judges

ABID MAHMOOD

Abid Mahmood has been a barrister since 1992 and practices from No5 Chambers in London and Birmingham. He is also a part time Judge having been appointed in 2006. He sits as a Judge, a Recorder in the Crown Court, County Court and in the Upper Tribunal.

The Legal 500 refers to him as a leading barrister in four separate areas of law including in Public and Administrative Law, Immigration, Business Immigration and Court of Protection.

The Chambers UK Guide to the Bar for 2020 says, "Abid's advocacy is quite beguiling. He is very impressive and persuasive on his feet and is almost able to 'lull' the court and the other parties into agreeing with him. He is also superb with lay clients and is able to pitch his advice in just the right way." He has successfully appeared at the Supreme Court and Court of Appeal in numerous cases.



IRFAN MUNIR

Irfan Munir is a partner at MWG Solicitors and one of the founding members of the law firm. Based in Manchester, he represents clients nationally and internationally handling a diverse range of complex legal matters.

Over the years Irfan has built enviable connections within the legal industry upon which MWG has thrived as a business.

Irfan has also led the way in humanitarian causes by helping raise over £1 million for charities within the last 10 years. This has allowed him to empower local and international charitable organisations to support vulnerable, crisis-stricken communities.

Irfan was voted the 'Best in Law' at the English Asian Business Awards in 2018.



HAMDY ELSAWY

Hamdy El-Sawy is a qualified Egyptian Lawyer in the UK recognised by The Law Society.

Hamdy El-Sawy was born in 1944 in Cairo. Having completed a Business Diploma in 1961, Hamdy El-Sawy went on to join the National Bank of Egypt in 1962, where he worked in various departments.



In 1970 he graduated with a Law Degree from the University of Ain Shams in Cairo, and went on to obtain a postgraduate degree from the Department of Media Studies at Cairo University in 1974.

He moved to the UK in 1975. Throughout his career, he has actively participated in Muslim community affairs, and this motivated him in 1981 to establish El-Sawy Travel Ltd which was the first agency to organise Hajj packages from the UK.

SIR IQBAL SACRANIE

Sir Iqbal Sacranie has been actively involved in voluntary capacity with community and charitable activities for the last four decades in the UK and overseas. His main interest has been to ensure that faith and ethnic communities are treated fairly, equally and given due recognition of their contribution to the society.

A businessman, born in Malawi, arrived in the United Kingdom for further studies in 1969.

He was elected as the founding Secretary General of the Muslim Council of Britain, a national umbrella and representative body of British Muslims. He was re elected in 2004 and completed his 4 years term in June 2006. He currently serves as Senior Advisor to the Council. He served his two four-year terms as Chairman of Muslim Aid and Trustee for over 25 years.





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AWARDS CATEGORIES
& FINALISTS 2019

Award Categories & Finalists 2019

Best Airline Carrier: Hajj

This awards recognises excellence in the service and operations during the season of Hajj, when airlines in particular are at their busiest and offers a direct flight option from UK to KSA. The best airline Hajj recognises the consistency and growth that the carrier has achieved in serving British Pilgrims.

Finalists 2019

- British Airways
- Egypt Air
- Oman Air
- Saudia
- Turkish Airlines

Best Airline Carrier: Umrah

This awards recognises excellence in the service and operations during the Umrah season from UK to KSA. The best airline Umrah recognises the consistency of service and growth that the carrier has achieved in serving British Pilgrims.

Finalists 2019

- British Airways
- Emirates
- Oman Air
- Saudia
- Turkish Airlines

Best Airline Consolidator

This award recognises the professional conduct to the trade by consolidators and customer service to organisers.

Finalists 2019

- Brightsun
- Crystal Travel
- Holiday Team
- Masterfare
- Skylord

Best Saudi Umrah Company

This category recognises the best service delivered by a Saudi Umrah Company to UK companies and British pilgrims.

Finalists 2019

- Al Hussam
- Dar al Eiman
- Destinations of the World (Umrah Co)
- Elaf
- Qasswa
- Saudi Taskeen for Hajj & Umrah
- Zam Zam International

Award Categories & Finalists 2019

Best Hotel Makkah

This unique award recognises the exceptional experience which pilgrims receive in fulfilling their religious duties in the Holy city of Makkah. Best Hotel Makkah is not only about rewarding 5 star hotel, but also to highlight the highest standard in customer services, catering and facilities that pilgrims receive.

Finalists 2019

- **Al Safwah Royale Orchid**
- **Anjum Hotel**
- **Hilton Convention**
- **Jabal Omar Hyatt Regency**
- **Mövenpick Hotel Makkah**

Best Luxury Hotel Makkah

This unique honourable award recognises the exceptional experience which pilgrims receive in fulfilling their religious duties in the Holy city of Makkah. Best Luxury Hotel Makkah is not only about rewarding excellence in service, but also to highlights the highest standard in customer services and care, catering and facilities that pilgrims receive with a unique guest experience.

Finalists 2019

- **Conrad Makkah**
- **InterContinental Dar Al Tawhid**
- **Fairmont Makkah**
- **Shaza Makkah**

Best Hotel Madinah

This award recognises the exceptional experience which pilgrims receive during their stay in the beautiful city of the prophet Madinah Al Munawara. It rewards Excellence in standards, customer services, catering and exceptional facilities that pilgrims receive in true Madinah hospitality.

Finalists 2019

- **Al Nokhba Royal Inn**
- **Frontel Al Harithia Hotel**
- **Hilton**
- **Millennium Al Aqeeq**
- **Pullman Zam Zam**

Best Luxury Hotel Madinah

This unique honourable award recognises the exceptional experience which pilgrims receive in Madinah. Best Luxury Hotel Madinah is not only about rewarding excellence in service, but also to highlights the highest standard in customer services and care, catering and facilities that pilgrims receive with a unique guest experience.

Finalists 2019

- **Dar Al Iman Intercontinental**
- **Obero**
- **Shaza Al Madinah**

Award Categories & Finalists 2019

Best UK Hajj Tour Operator (Economy)

This award recognises how a regulated company in the UK and from the ministry of Hajj is offering affordable Hajj experiences to British pilgrims with a proven track record of customer satisfaction.

Finalists 2019

- Al Arafah Hajj Services
- Arif Hajj & Umrah Services
- Easy Hajj
- Karwan Al Madinah
- Khadim Al Hajjaj (Yusuf Hakim)
- Sada e Madinah
- Sadat Travel

Best UK Umrah Tour Operator

This award is a public recognition and endorsement of excellence in Pilgrims Umrah experience. The traffic from the UK and globally for Umrah is expected to rise faster and quicker than Hajj and maintaining high standards in a demanding market is testament to the hard work this Umrah Operator has established.

Finalists 2019

- Al-Hidaayah Travel Ltd
- Almouna Travel
- Flight Express Travel Ltd
- Hasan Travel & Tours UK
- Hijaz Travel Ltd
- Sky Direct Travel
- Travel Express Ltd
- yourtravelshop.com t/a Al Khalid Tours
- Zam Zam Travels (Birmingham)

Best UK Luxury & VIP Hajj Tour Operator

This award is the highest accolade that a UK Hajj Tour Operator can receive from the UK public. This award is a shining example of how a regulated company in the UK and from the ministry of Hajj is leading in services and UK pilgrim customer experience.

Finalists 2019

- Afta Tours
- Al Hidaayaa Travel
- Nabil Hajj & Umrah Services

Best UK Hajj Tour Operator

This award is the highest accolade that a UK Hajj Tour Operator can receive from the UK public. This award is a shining example of how a regulated company in the UK and from the ministry of Hajj is leading in services and UK pilgrim customer experience.

Finalists 2019

- Al Haramain Hajj & Umrah Ltd
- Al Hidaayaa Travel
- Al Hijaz Tours & Travels Ltd
- Al Huda Travel
- Dome Tours International
- Flight Express Travel Ltd
- Hasan Travel & Tours UK
- Hijaz Travel Ltd
- yourtravelshop.com t/a Al Khalid Tours

Award Categories & Finalists 2019

Innovation in Hajj & Umrah Award

A unique award to showcase innovation in Hajj and Umrah related services to better industry standards.

Finalists 2019

- Accor Makkah & Madinah Portal
- FejGear.com
- Hajj Research Centre (Umm Al Qurra University)
- Hajj Pro by Dome International
- Wadi Makkah

Technology in Hajj & Umrah Award

Technology has been highlighted as one of the biggest areas of change to pilgrims and external agents globally. We are seeing a rise in technical excellence to solve historical practices in today digital era, and one which should be embraced to enhance the pilgrim experience.

Finalists 2019

- BookUmrah.com
- eHaj System
- Hajj & Umrah Reviews App
- Maqam by MoHU
- Usoft Solutions

Hajj & Umrah Marketing Campaign Award

This award recognises the marketing campaign run throughout the Hajj & Umrah season which seeks to raise the awareness of performing the pilgrimage and an understanding of the 5th pillar of Islam – the Hajj.

Finalists 2019

- Al Haramain Hajj & Umrah Ltd
- Al Hijaz Tours & Travels Ltd
- Al-Hidaayah Travel Ltd
- Dome Tours International

Media in Hajj & Umrah Awards

This award recognises the promotion of Hajj & Umrah through digital media, social media, radio, television, satellite, video documentary production and broadcast.

Finalists 2019

- Ilm Feed
- Islam Channel Hajj Coverage
- Lonely Planet (Tharik Hussain)
- One Day in Haram (Abrar Hussain)

Award Categories & Finalists 2019

Public Sector Award

This award recognises the hard work which Public sector agencies and government bodies maintain to keep pilgrims protected and safe.

Finalists 2019

- **British Consulate Jeddah**
- **Birmingham Trading Standards**
- **City of London Police**
- **Civil Aviation Authority**

Special Recognition Award

This is a special recognition award for individuals / organisations recognised for contributing to the UK and global Hajj & Umrah sector. There is no application for this award and will be presented by the hosts of the Hajj Awards.

Sponsor & Event Partner Award

Awarded to sponsors and partners of the Hajj Awards as a token appreciation and valued support for the event.

Appreciation Award

This is a special appreciation award and will be presented by the hosts of the Hajj Awards to organisation who have gone above and beyond in supporting CBHUK and wider Hajj & Umrah community.

3rd Sector Awards

This is a special award recognises the work of the 3rd sector (Charities and non-profits) in serving British Hajj & Umrah pilgrims and improving services. It also recognises the promotion of Hajj & Umrah directly or indirectly whilst working towards achieving other charitable projects and raising awareness of humanitarian causes around the globe.

Finalists 2019

- **British Hajj Delegation**
- **Licensed Hajj Organisers (LHO)**
- **Muslim Doctors Association**
- **Muslim World League**
- **National Pilgrimage Organisers Association (NPOA)**
- **Tour De Hajj**



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