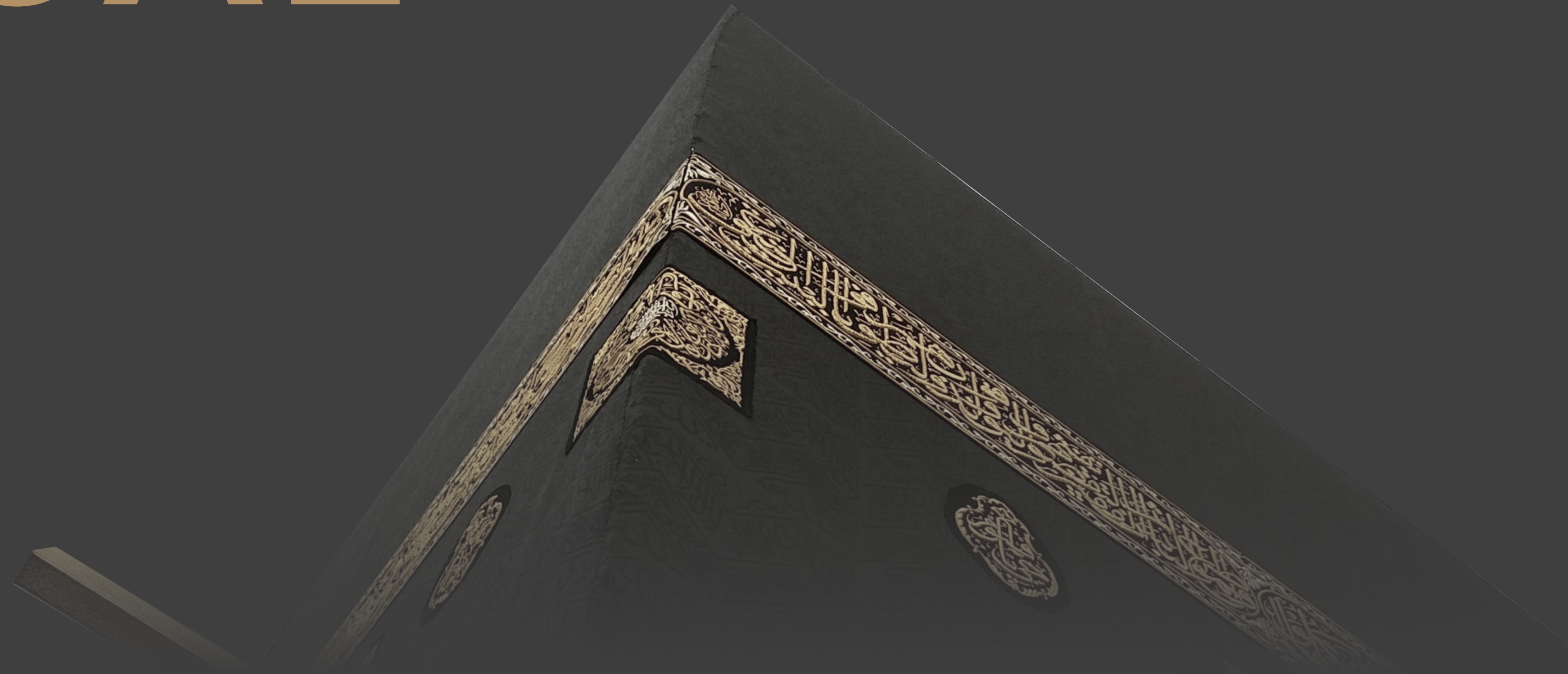


USER MANUAL

::: REGISTRATION

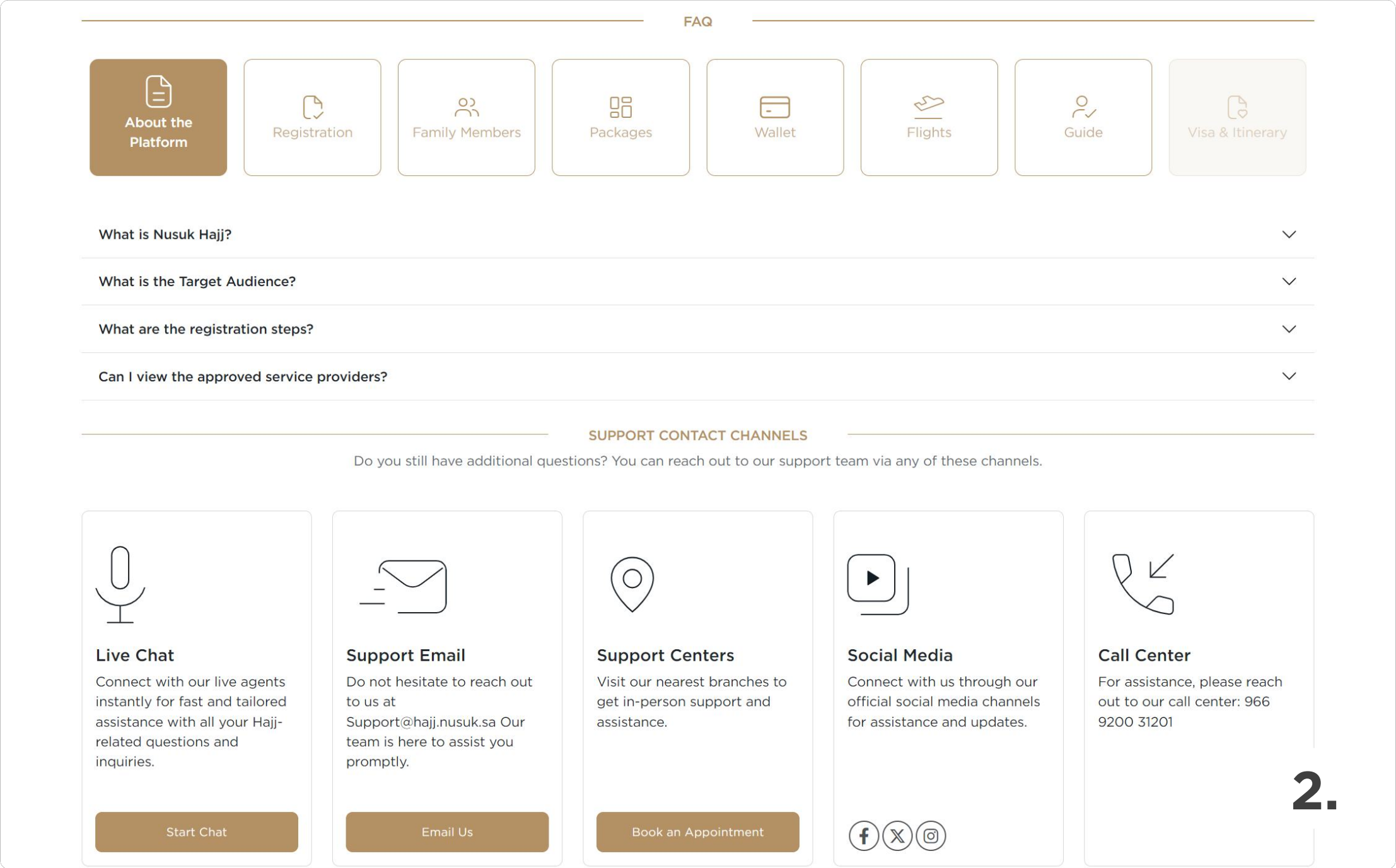
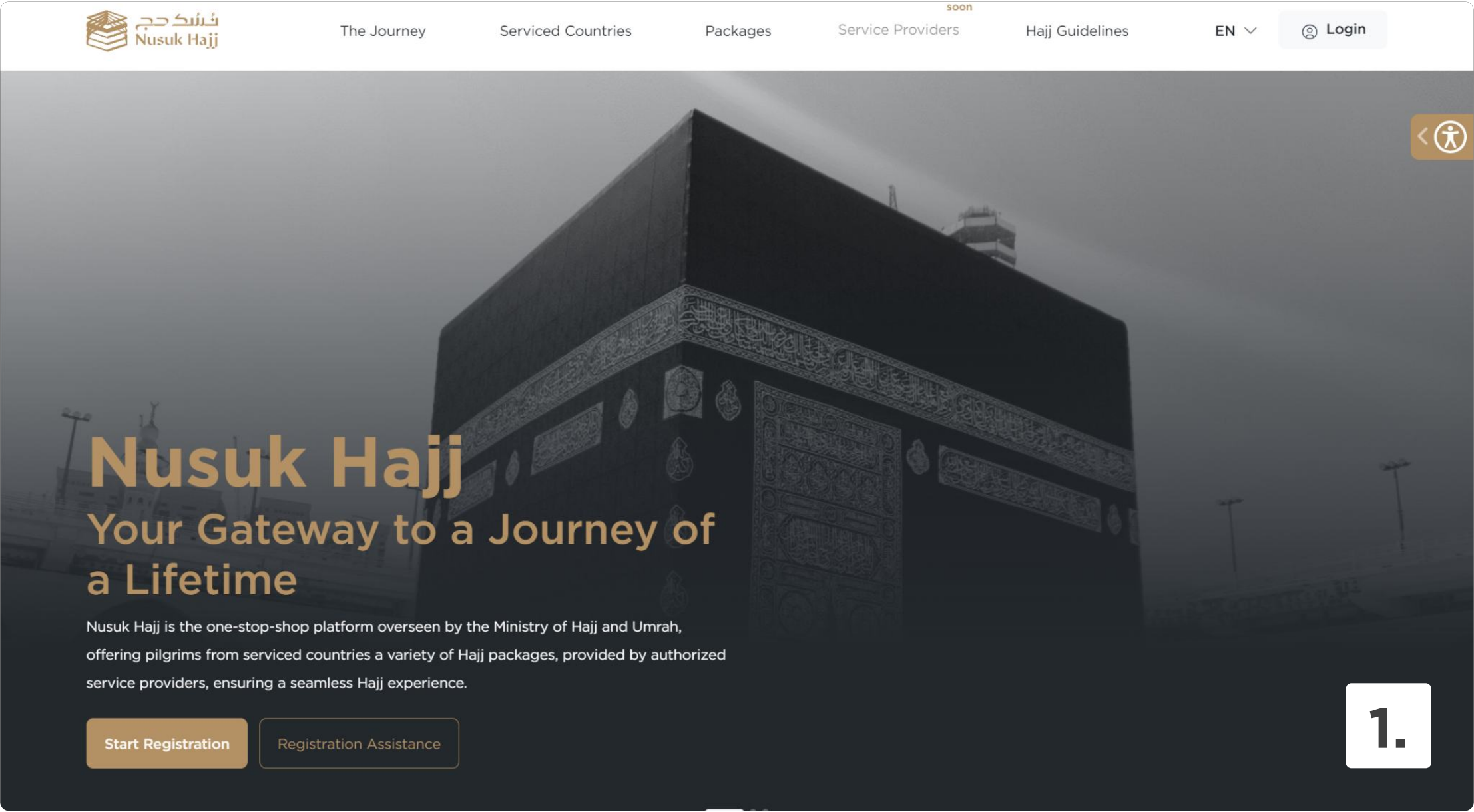


Last updated: November 2024



Index

- 1 Registration Assistance
- 2 Support
- 3 Start Registration
- 4 OTP Verification
- 5 New Password
- 6 Login
- 7 Verify Login
- 8 Uploading Documents
- 9 Summary Page
- 10 Uploading Proof Of Residence
- 11 Summary Page
- 12 Fill In Application
- 13 Summary
- 14 Submit Application



Registration Assistance

Steps:

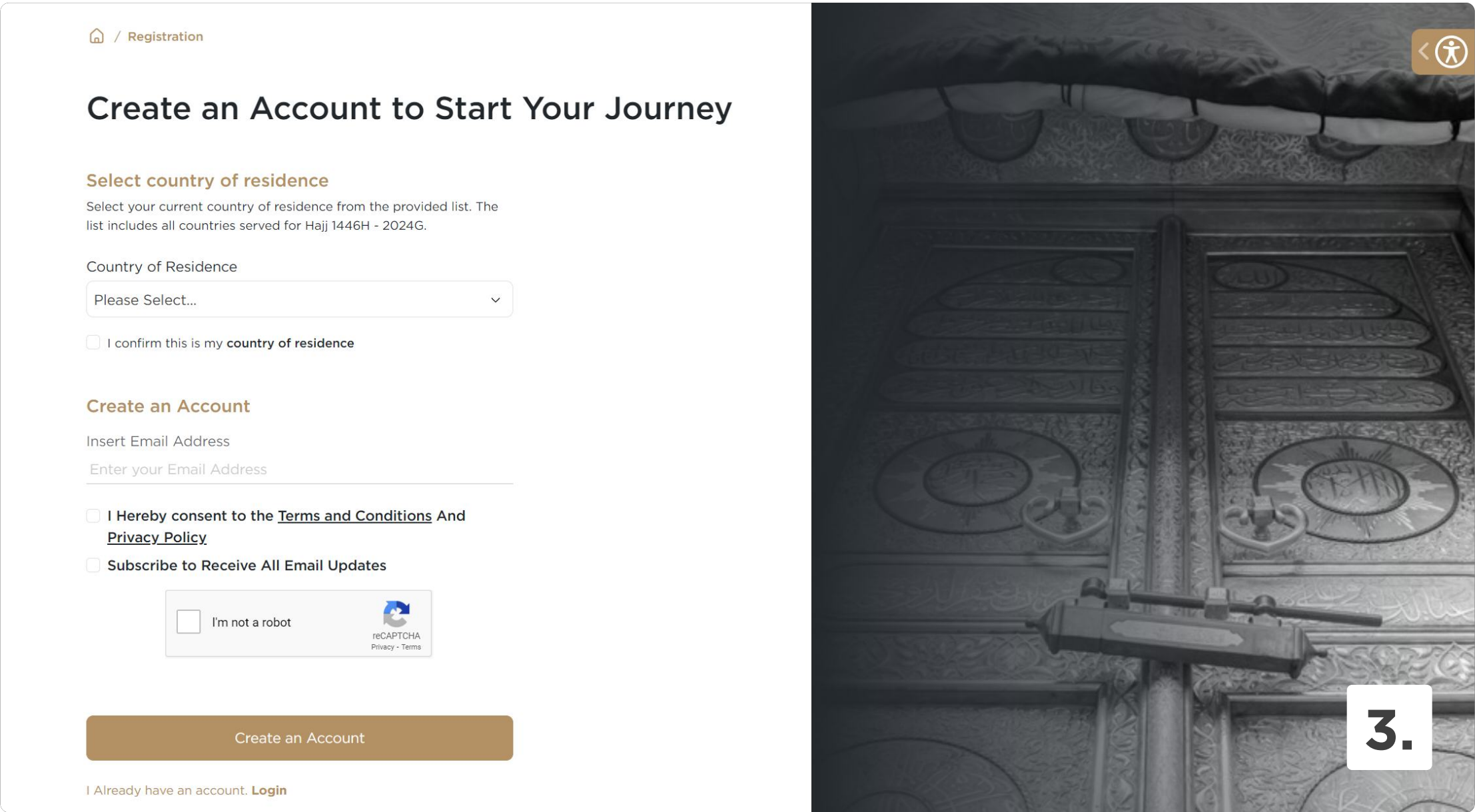
1. Registration Assistance

This will lead you to FAQ page where you can get Help & Support About the Platform, Registration, Family Members, Packages, Booking. Also, you can know more About Nusuk Hajj and our Target Audience.

2. Support

You can get support from the below contact channels.

- **Live chat:** By pressing Start Chat a live chat pop-up will be opened to chat.
- **Social Media:** Here you can connect with us through our social media platforms by pressing on the platform and start reaching us.
- **Call Center:** Dial the contact number in the box and reach us out.
- **Support Email:** By pressing Email Us a pop-up will appear letting you to send new ticket but first you have to fill in the data (First & Last Name, Email, Contact Mobile Number & Need assistance in) the press Send Ticket.
- **Support Centers:** By pressing Book an Appointment a pop-up will appear you have to fill in the data to get an appointment to the nearest center (Location, Full Name, Contact Number, Email Address, Date & Time) then press Book Appointment.

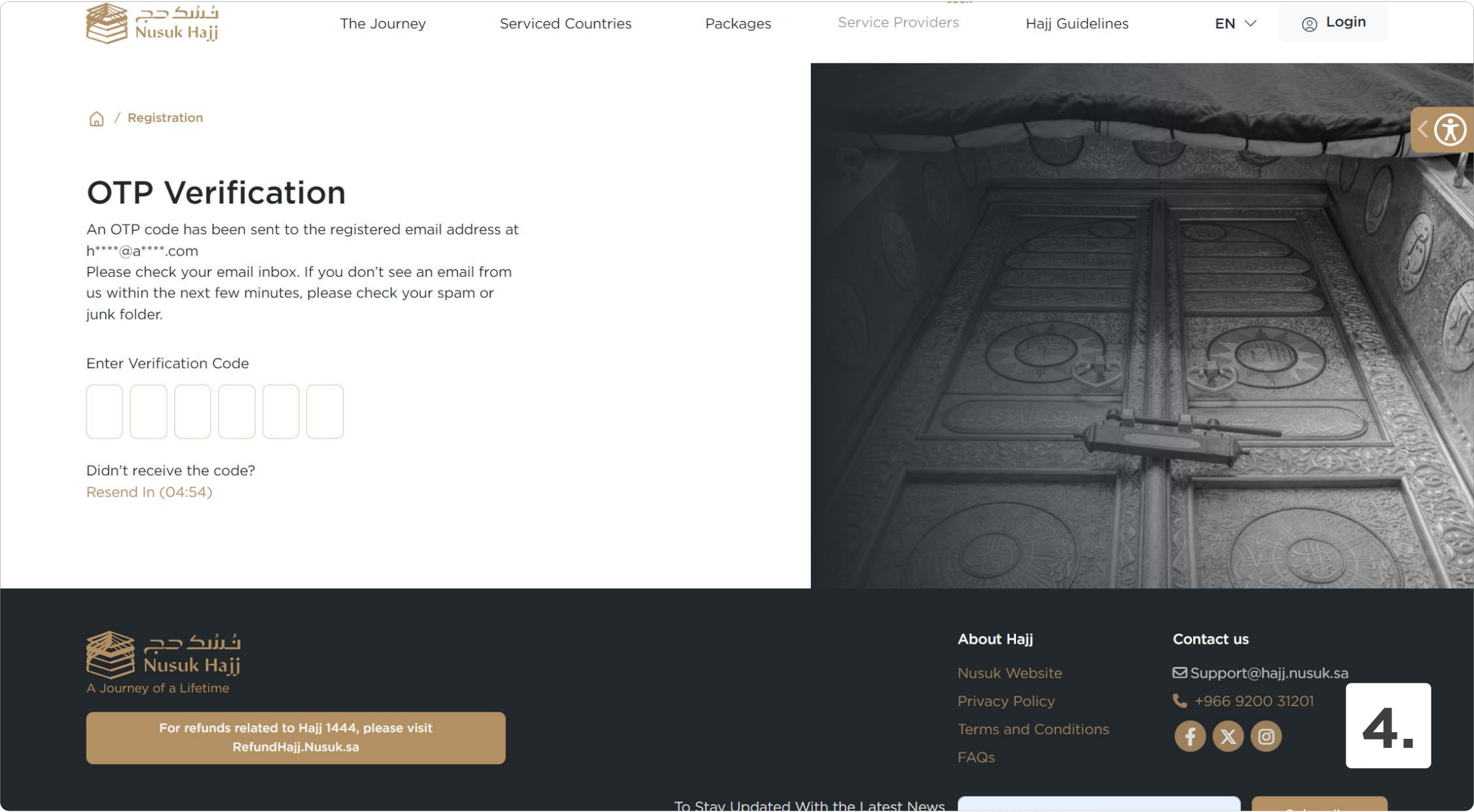


Registration Steps:

3. Start Registration

To register a new account, we must fill the following:

- Select the Country of Residence.
- Check confirm the Country of Residence.
- Insert Email Address.
- You must read the Terms and Conditions and mark the checkbox indicate that you have read and agree to the terms.
- Create Account.



Registration

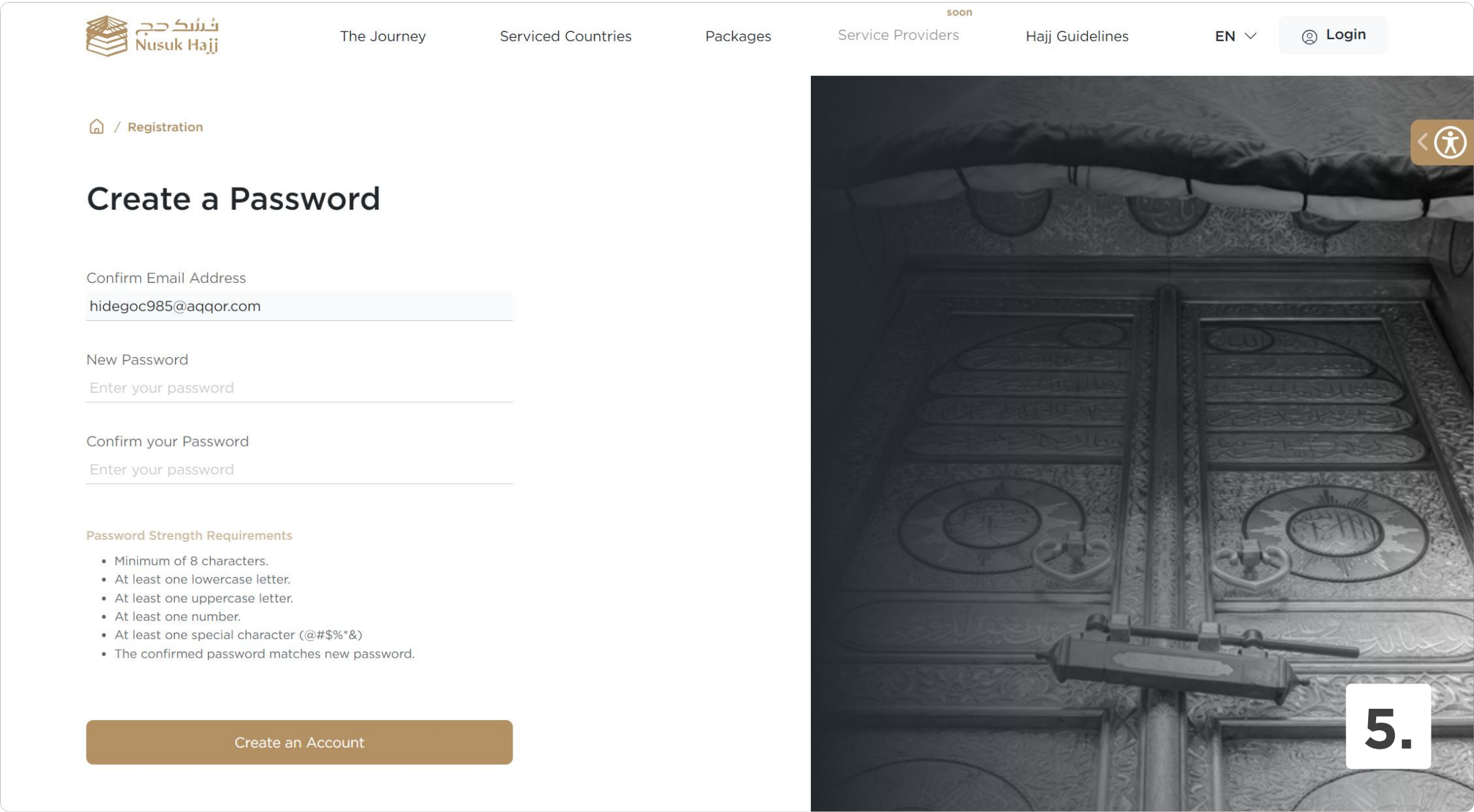
Steps:

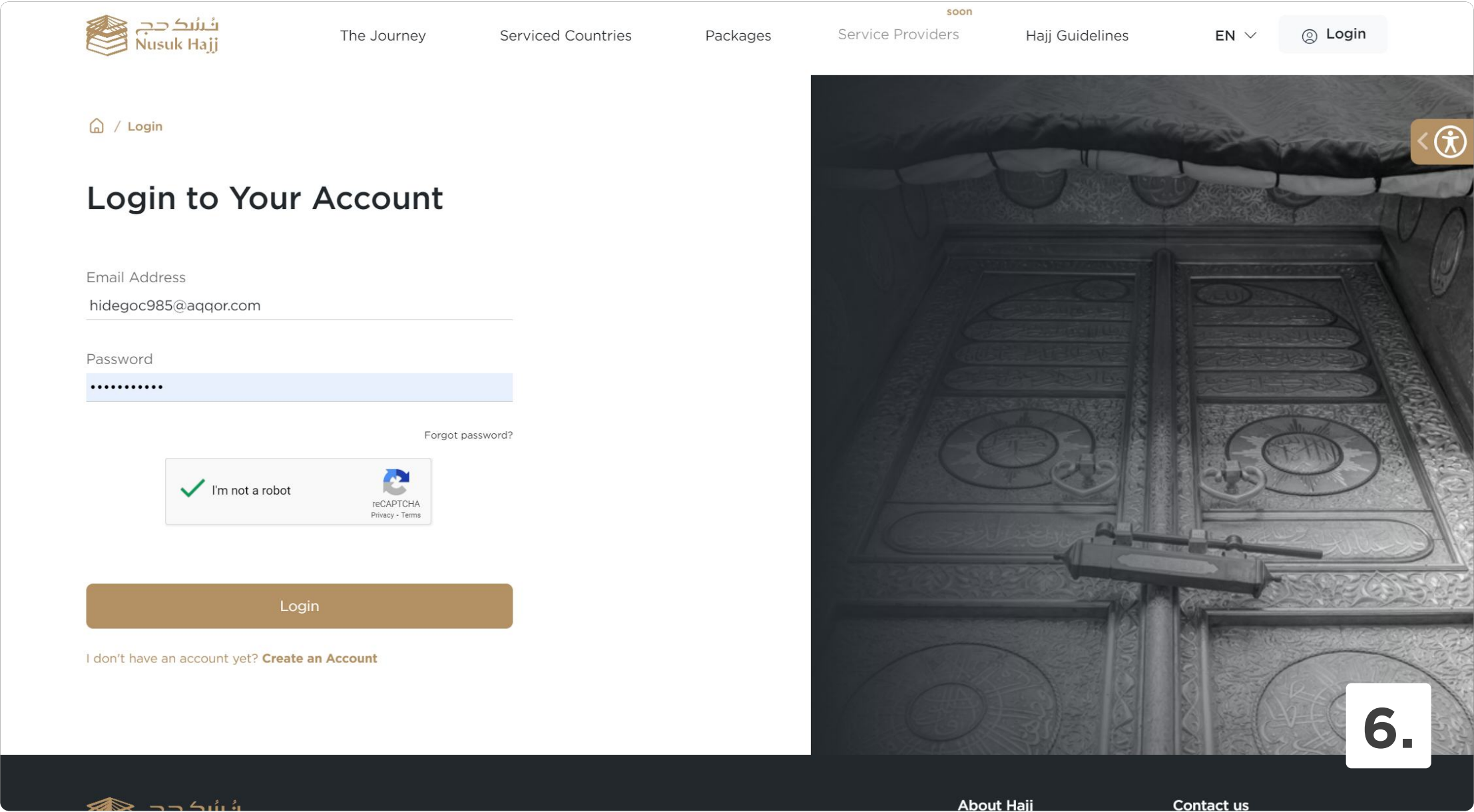
4. OTP Verification

Here you will be redirected to Verification Page (You need to add the OTP Verification code that you received in you email box). After entering the OTP successfully, you will be directed to create password page.

5. New Password

Here, you have to fill New Password and Confirm your Password (Please note that you must set the password according to below mentioned policy). Press Create Account to be redirected to Login Page.





Login

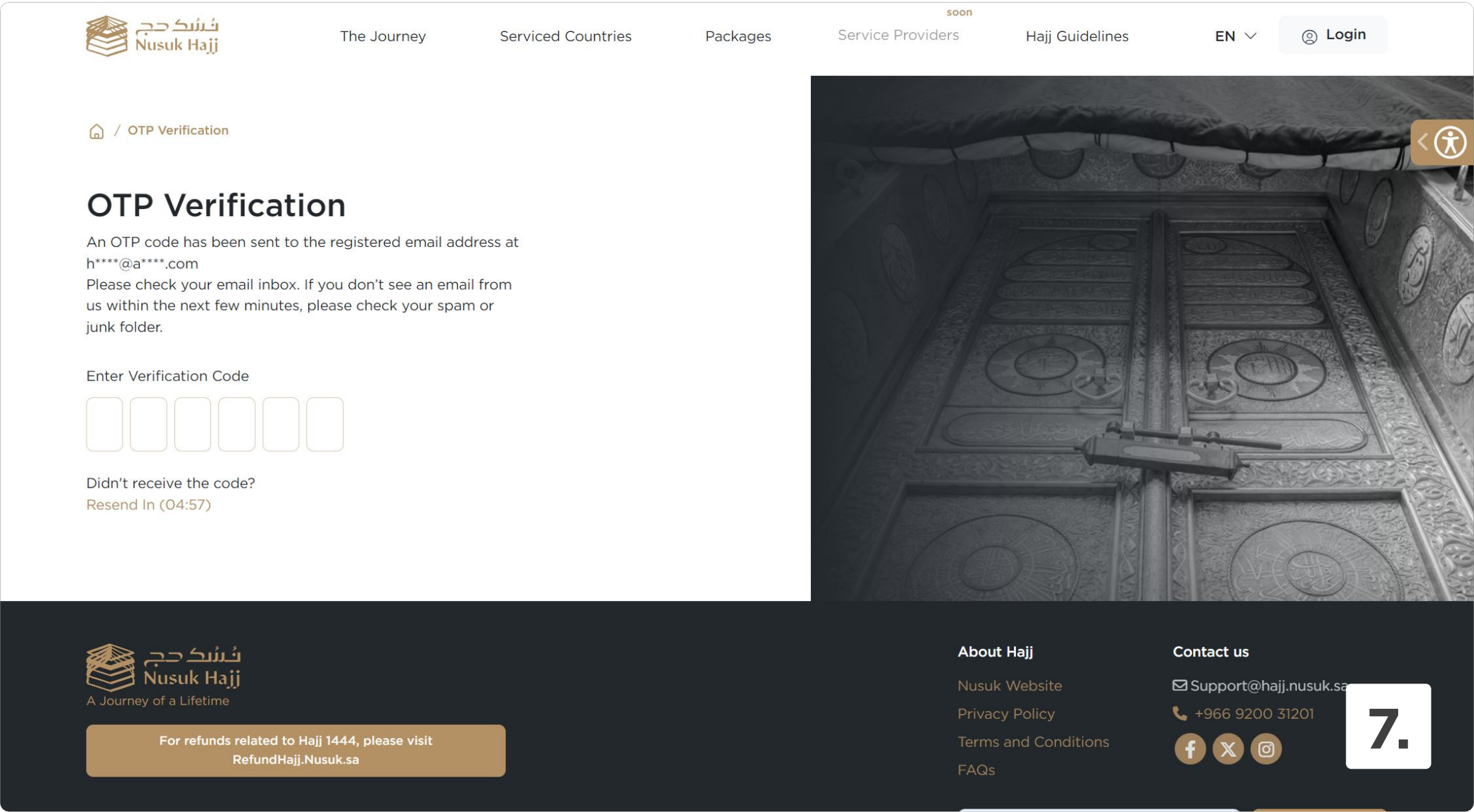
Steps:

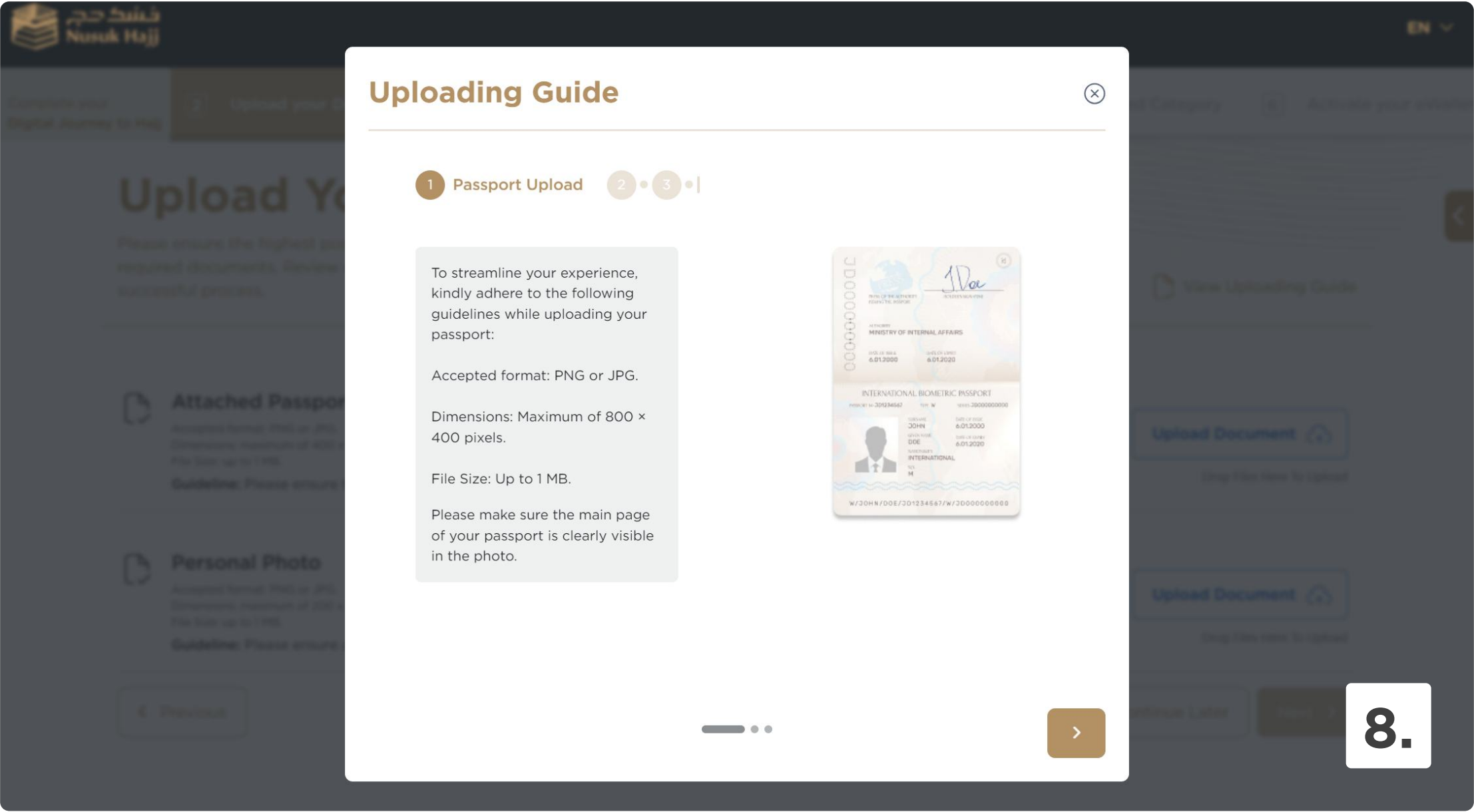
6. Login

Enter your Email Address you previously registered with.

7. Verify Login

Press Login the enter your verification code sent by mail.





8.

Continue Registration

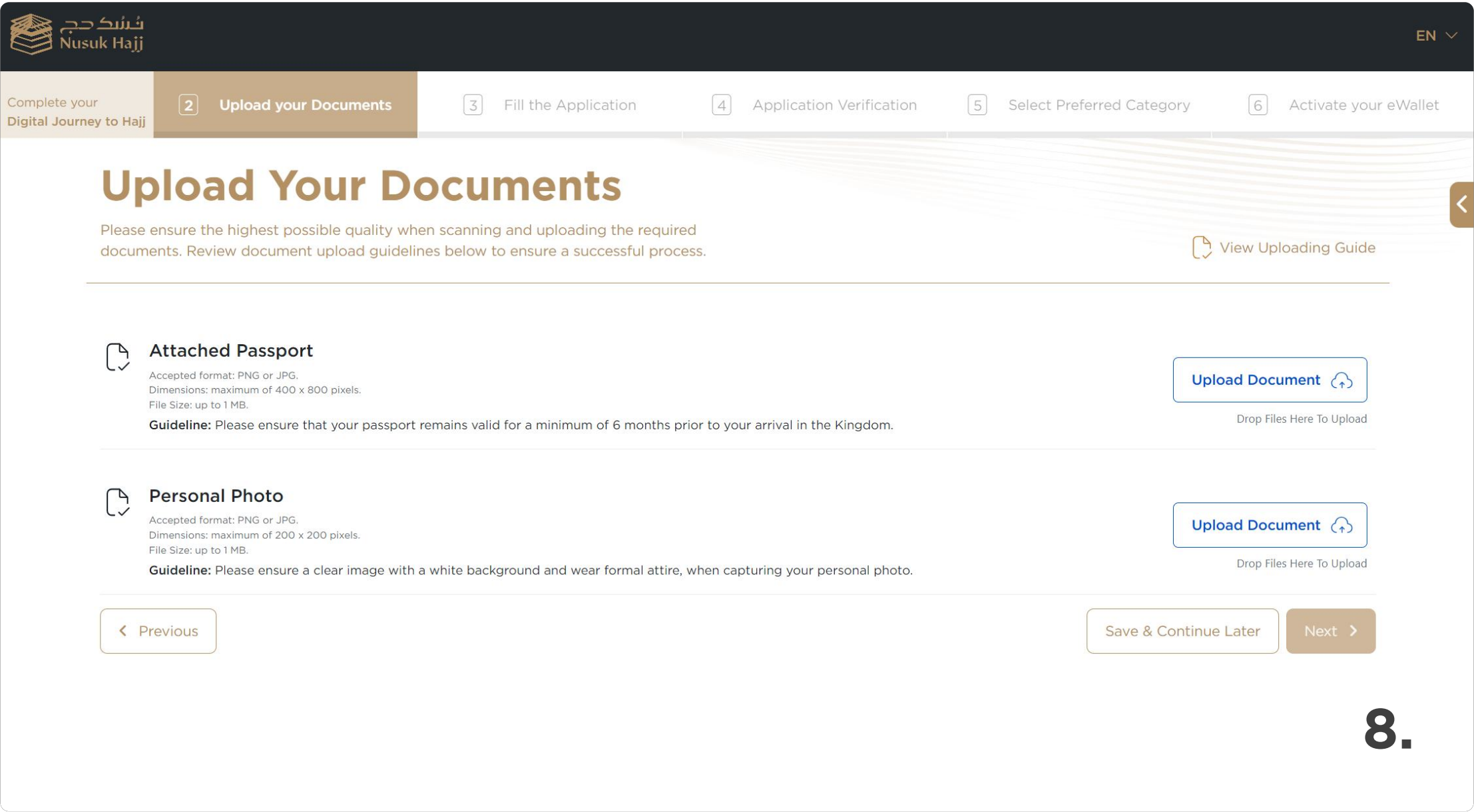
Steps:

8. Uploading Documents

You will be redirected to the uploading guide that will help you with files needed for uploading (Passport, Personal Photo, Proof of Residence Attachment) when Pressing Start Uploading will continue to Documents Upload Page.

Note: The acceptable files specifications are mentioned under required documents. We can skip this by pressing Save & ContinueLater .

- Upload Passport, Personal Photo - Then Next.



8.

نُسُك حَجّ

Nusuk Hajj

EN

Complete your Digital Journey to Hajj

2 Upload your Documents

3 Fill the Application

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

Summary

Kindly review the provided information to ensure its accuracy in line with your passport data before proceeding. You can edit your data if needed.

1 Personal Information

First Name (English) *

Second/Father Name (English)

Other/G.Father Name (English)

Last Name (English) *

First Name (Arabic)

Second/Father Name (Arabic)

Other/G.Father Name (Arabic)

Last Name (Arabic)

Nationality *

Please Select...

City *

Please Select...

Date of Birth *

Birth Place *

Gender *

Please Select...

Passport Type *

Please Select...

Passport Number *

Issue Place *

Date of Issuance *

Passport Expiry Date *

Passports must be valid for at least 6 months before the date of arrival in the Kingdom of Saudi Arabia

2 Personal Photo

3 Uploaded Documents

Attached Passport

View | Delete

Personal Photo

View | Delete

☐ I consent to the use of the provided data exclusively for facilitating the Hajj Journey, including visa issuance.

☐ I confirm the accuracy of every detail, in line with the official documents uploaded. Any discrepancies could have an impact on my visa and flight arrangements.

Previous

Save & Continue Later

Submit

9.

Continue Registration

Steps:

9. Summary page

You will be redirected to summary page that you can view & edit through (Personal Information, Personal Photo, Uploaded Documents).

Please verify that I agree to all the above data and confirm its accuracy before submitting and confirming the submission to proceed to the next step.

نُسُك حَجّ

Nusuk Hajj

EN

Complete your Digital Journey to Hajj

2 Upload your Documents

3 Fill the Application

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

Upload Your Documents

Please ensure the highest possible quality when scanning and uploading the required documents. Review document upload guidelines below to ensure a successful process.

View Uploading Guide

Attached Passport

PassportPhoto_02-Nov-2024

DeleteView

Personal Photo

PersonalPhoto_02-Nov-2024

DeleteView

Do You Have a Residence ID?

☒ Yes☐ No

Residence Id - Upload if Applicable

Attached Residence ID

Accepted format: PNG or JPG.
Dimensions: maximum of 400 x 800 pixels.
File Size: up to 1 MB.

Guideline: If you don't have a permit resident, please upload employment contract, driver's license, lease agreement, property ownership document, work visa, or a contract bank statement

Upload Document

Drop Files Here To Upload

Residence ID Number *

Enter ...

Residence ID Issue Date *

DD-MMM-YYYY

Residence ID Expiry Date

DD-MMM-YYYY

☒ The expiry date is not specified

Next

10.

Continue Registration

Steps:

10. Uploading Proof of Residence

You will be redirected to the Upload documents page again to upload the Proof of Residence.

11. Summary page

Then you will be redirected to the summary page again that appear in step to review all previous data added and documents, then Next.

نُسُك حَجّ

Nusuk Hajj

EN

Complete your Digital Journey to Hajj

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

7 Browse Service Provider

8 Select your Package

Application Form

Completing Your Application Is Essential for Visa Eligibility and Issuance Upon Package Purchase.

1 Contact Details

Email

HIDEGOC985@AQQOR.COM

Mobile Contact Number *

+44 7400 123456

Saudi Mobile Number

+966 5

Social Status *

Please Select...

Emergency contact full name

Enter...

Emergency contact number

+44 7400 123456

Street Address *

Enter...

Home Address *

Enter...

P.O. Box *

Enter...

Zip Code / Postal Code *

Enter...

Apartment/House number *

Enter...

Nearest Embassy to you *

Please Select...

2 Occupational Details

Occupation *

Enter...

Current Employer *

Enter...

Previous Employer *

Enter...

Name of Sector *

Please Select...

Work contact number

+44 7400 123456

12.

نُسُك حَجّ

Nusuk Hajj

EN

Complete your Digital Journey to Hajj

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

7 Browse Service Provider

8 Select your Package

Application Form

Completing Your Application Is Essential for Visa Eligibility and Issuance Upon Package Purchase.

4 Background Details

Part 1 of 2

Previously Received a Visa To Enter KSA? *

Yes

No

Please Provide Description

Does your passport contain any restriction/condition/valid for only one trip? *

Yes

No

Please Provide Description

Do You Have Relatives Residing in KSA? *

Yes

No

Relative Full Name

Please Provide Description

Relative Relation

Please Select...

Do You Hold Other Nationalities? *

Yes

No

Select Nationality

Please Select...

Date of Issuance

DD-MMM-YYYY

Have You Ever Traveled to Other Countries in the Past Six Months? *

Yes

No

Select Country

Please Select...

Reason of Travel

Please Provide Description

Travel Dates (From date)

DD-MMM-YYYY

Travel Dates (To date)

DD-MMM-YYYY

< Previous

Save & Continue Later

Next >

12.

Continue Registration

Steps:

12. Fill in Application

Here we will have to fulfill:

- Contact Details that include (Mobile contact no, Mobile no, Social Status, Emergency contact full name...etc.)
- Occupational Details that include (Occupation, Current Employer, Pervious Work, Name of Sector...etc.).
- Arrival Details that include (Expected Entry Date, Expected Days in Kingdom...etc.) - Then next.
- Background Details you will have to answer the questions - Then press Next. Note : Background Details have two parts of questions to answer then go to the next step .

نُسُك حَجّ

Nusuk Hajj

نُسُك حَجّ

Nusuk Hajj

EN

Complete your Digital Journey to Hajj

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

7 Browse Service Provider

8 Select your Package

Application Form

Completing your application is essential for visa eligibility and issuance upon package purchase.

This data is collected to contribute to improving the quality of health services and does not affect the acceptance for Hajj

Do you have chronic diseases or allergies *

Yes

No

Disease *

Please Select...

Medications Used *

Please Select...

severity of the condition *

Please Select...

Date of last admission *

Do you have mental illnesses *

Yes

No

Disease *

Please Select...

severity of the condition *

Please Select...

Date of last admission *

Do you have special needs *

Yes

No

Disease *

Please Select...

Did you have surgeries *

Yes

No

Surgery *

Tran. Date *

Medications Used Text *

severity of the condition *

Please Select...

Date of last admission *

Special Needs

Blood Type *

Please Select...

Allergy

Food Allergy

Other

Please specify, if selected other

Service providers will make every effort to meet your chosen personal preferences to the best of their ability

12.

Continue Registration

Steps:

12. Fill in Application

After that you will be redirected to:

- Accessibility Requirements.
- Health Conditions.
- Allergy.

نُسُك حَجّ

Nusuk Hajj

Summary

Kindly review all the provided information below before proceeding. You can edit your data if needed.

1 Contact Details

Edit

Email	HIDEGOC985@AQQOR.COM
Mobile Contact Number	+966540877663
Saudi Mobile Number	
Emergency contact full name	
Emergency contact number	
Home Address	3232323
P.O. Box	434
Zip Code	5544
Street Address	232323
Apartment/House number	4

2 Occupational Details

Edit

Occupation	Doctor
Current Employer	Personal Clinic
Previous Employer	None
Name of Sector	Private
Work contact number	

3 Arrival Details

Edit

Expected Entry date to the KSA	13-Apr-2025
Total Expected Days in the KSA	0
Expected Travel Method	By Air
Flight Number	SV121

☐ I consent to the use of the provided data exclusively for facilitating the Hajj Journey, including visa issuance.

☐ I Acknowledge That by Registering in the Portal, My Hajj Approval Is Still Tentative and Purchasing Packages Is Yet to Be Activated.

☐ I Accept to Provide the Original Certificate of Vaccinations When Needed.

☐ I have reviewed and accepted all [Terms and Conditions](#)

Add a family member

Add a Family Member at a later stage

You always have the option to add family members later on, from the 'My Family' section.

Previous

Submit

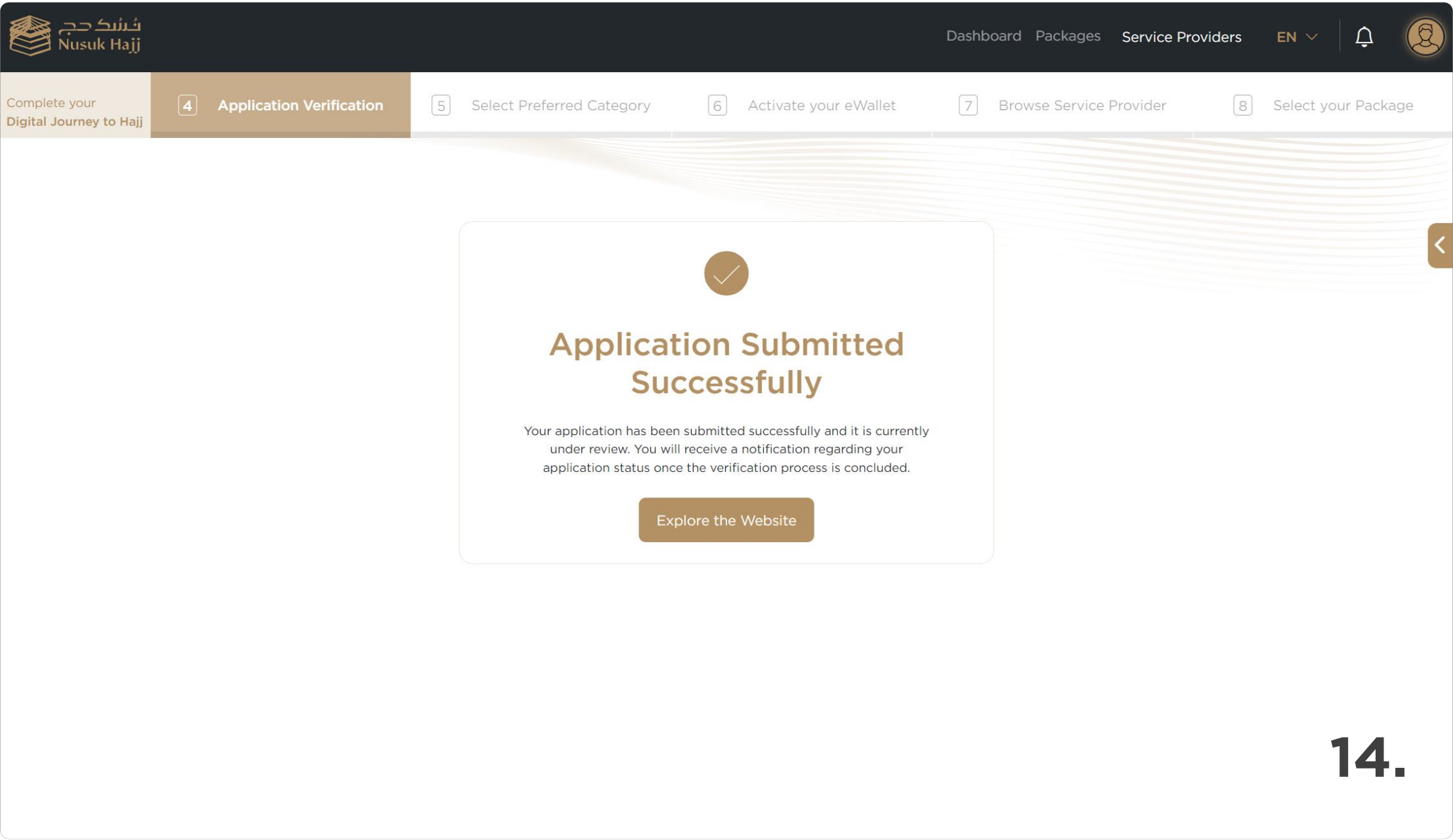
Save & Continue Later

Continue Registration Steps:

13. Summary

Then you will be redirected to the Summary that you review the previously added details and approve the check boxes then Submit.

Note : You can add a family member also .

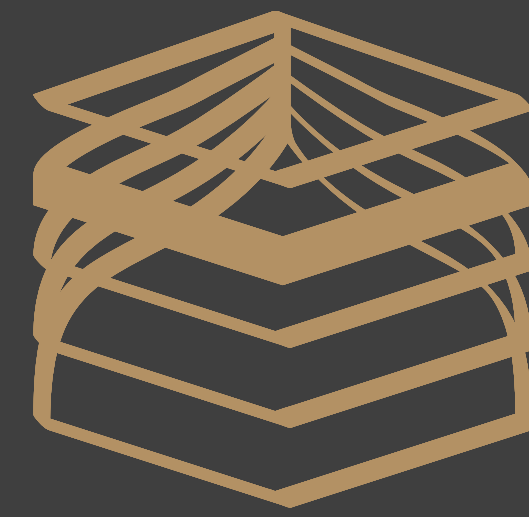


Continue Registration

Steps:

14. Submitting Application

After Submitting the Application, you can Browse the site.



نُسُك حَجّ
Nusuk Hajj